



(11) **EP 0 762 281 A3**

(12) **EUROPEAN PATENT APPLICATION**

(88) Date of publication A3:
31.03.1999 Bulletin 1999/13

(51) Int. Cl.⁶: **G06F 11/00, G06F 11/22,
H04L 12/26, H04L 12/24**

(43) Date of publication A2:
12.03.1997 Bulletin 1997/11

(21) Application number: **96305897.9**

(22) Date of filing: **12.08.1996**

(84) Designated Contracting States:
DE FR GB

(72) Inventor: **Temoshenko, Leo**
Raleigh, NC 27612 (US)

(30) Priority: **06.09.1995 US 524280**

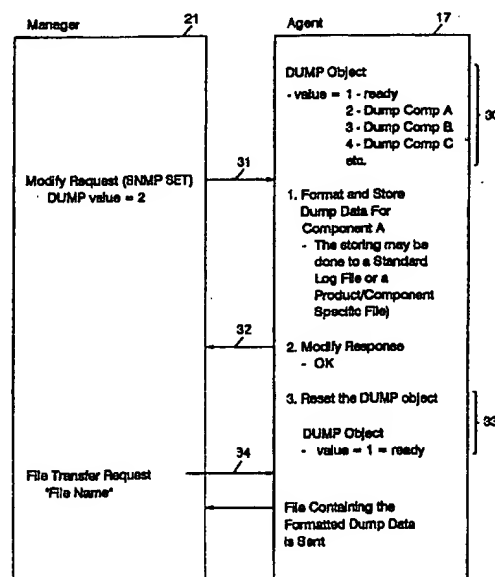
(74) Representative:
Ling, Christopher John
IBM United Kingdom Limited,
Intellectual Property Department,
Hursley Park
Winchester, Hampshire SO21 2JN (GB)

(71) Applicant:
International Business Machines
Corporation
Armonk, N.Y. 10504 (US)

(54) **Network management with acquisition of formatted dump data from remote process**

(57) A method of selectively obtaining formatted dump data from a remote software product (18) employs an open Manager-Agent concept, where the Agent (17) is represented by the remote software product (18) and the Manager is represented by the local customer/vendor management station (21). A dump object is defined; this object exists at the Agent (17) and is exposed to Manager (21) for modification, e.g., specification of a value. Modification of the dump object by the Manager (21) will cause the Agent (17) to selectively create/store a formatted storage dump for one or more of software products components (18). The Manager (21) retrieves the formatted dump data from the Agent (17) using a standard/open file transfer mechanism; since the dump data is formatted at the Agent (17) (rather than by the receiver, i.e., manager (21)) the problem of transmitting large amounts of data across a network is minimized or eliminated. This method is product and product-level independent; since the Manager (21) and Agent (17) interactions do not involve product-specific logic, it can be used to selectively obtain formatted dump data from any software product, and, since the formatting is done by the Agent (17), there is no problem in matching the level of the format routine to the product level. The Manager-Agent interactions are network management protocol independent, and may use a standard such as SNMP.

FIG. 2



EP 0 762 281 A3

Best Available Copy



European Patent
Office

EUROPEAN SEARCH REPORT

Application Number
EP 96 30 5897

DOCUMENTS CONSIDERED TO BE RELEVANT			
Category	Citation of document with indication, where appropriate, of relevant passages	Relevant to claim	CLASSIFICATION OF THE APPLICATION (Int.Cl.6)
A	"TAILORABLE EMBEDDED EVENT TRACE" IBM TECHNICAL DISCLOSURE BULLETIN, vol. 34, no. 7B, 1 December 1991, pages 259-261, XP000282573 * the whole document *	1-10	G06F11/00 G06F11/22 H04L12/26 H04L12/24
A	EP 0 330 835 A (IBM) 6 September 1989 * abstract; figure 29 * * page 43, line 41 - page 46, last line *	1-10	
A	PATENT ABSTRACTS OF JAPAN vol. 015, no. 091 (P-1175), 5 March 1991 & JP 02 306346 A (NEC CORP), 19 December 1990 * abstract *	1-10	
			TECHNICAL FIELDS SEARCHED (Int.Cl.6)
			G06F H04L
The present search report has been drawn up for all claims			
Place of search THE HAGUE		Date of completion of the search 2 February 1999	Examiner Cichra, M
CATEGORY OF CITED DOCUMENTS X : particularly relevant if taken alone Y : particularly relevant if combined with another document of the same category A : technological background O : non-written disclosure P : intermediate document T : theory or principle underlying the invention E : earlier patent document, but published on, or after the filing date D : document cited in the application L : document cited for other reasons & : member of the same patent family, corresponding document			

EPO FORM 1503 03/82 (P/4C01)

02-02-1999

Patent document cited in search report	Publication date	Patent family member(s)	Publication date
EP 0330835 A	06-09-1989	US 4893307 A	09-01-1990
		DE 68919872 D	26-01-1995
		DE 68919872 T	13-07-1995
		JP 1938693 C	09-06-1995
		JP 2009247 A	12-01-1990
		JP 6066813 B	24-08-1994
<hr/>			

EPO FORM P0459

For more details about this annex : see Official Journal of the European Patent Office, No. 12/82

This Page Blank (uspto)